

Thoroughbred Direct Intermodal Services (TDIS) Inc. is a premium services door-to-door truckload intermodal logistics provider located in South Eastern, PA (Philadelphia suburbs). We are a wholly owned subsidiary of Norfolk Southern, one of the nation's leading railroads.

Thoroughbred Direct offers nationwide transportation utilizing a premium network to provide exceptional Door-to-Door intermodal transportation services in containers throughout the continental United States, Mexico and Canada.

We are seeking energetic, ambitious, dependable and service oriented operations candidates at our Plymouth Meeting, PA location.

Dispatchers - Off Shifts: These positions are the direct point of contact for our vendors and are responsible for ensuring that our customer's loads are taken care of per their requests. The position will interface with the Customer Service, Accounting, & IT departments to facilitate customer needs.

Duties & responsibilities will include assigning vendors to loads, monitoring, researching & identifying service problems. Ensuring the on-time pick-up and delivery of loads through communication with our vendors and other TDIS associates. You will generate notifications to customers on accessorials as well as any freight issues including O.S. & D.

TDIS is looking for employees who are willing to learn and grow with the company.

**The successful candidate will have the following Skills/Qualifications:**

- Transportation, Logistics, Supply Management, or Operations experience a plus, but we are willing to train, knowledge of over-the-road dispatch and load planning.
- Knowledge of freight operations a plus.
- Good Organizational skills along with an attention to detail a must.
- Proper telephone etiquette & computer skills a must (MS Office with an emphasis on Excel and web based systems).
- Be able to independently access and respond to problem situations in an effective and timely manner.
- Possess excellent written and verbal communication skills.
- Ability to effectively interface with Customers and Vendors.

**Excellent Benefits include:**

- Competitive Salary
  - Annual Bonus Plan & Profit Share
  - Excellent Medical, Dental & Vision Coverage
  - Prescription Plan
  - Paid Vacation, Sick Time & Holidays
  - Tuition Assistance
  - 401k Plan
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