

Thoroughbred Direct Intermodal Services (TDIS) Inc. is a premium services door-to-door truckload intermodal logistics provider located in South Eastern, PA (Philadelphia suburbs). We are a wholly owned subsidiary of Norfolk Southern, one of the nation's leading railroads.

Thoroughbred Direct offers nationwide transportation utilizing a premium network to provide exceptional Door-to-Door intermodal transportation services in containers throughout the continental United States, Mexico and Canada.

We are seeking energetic, ambitious, dependable and service oriented operations candidates at our Plymouth Meeting, PA location.

Customer Service 1st Shift: These individuals will be responsible for soliciting new freight, facilitating marketing initiatives and strengthening customer satisfaction.

Duties will include interfacing with customers and vendors, booking loads, monitoring, researching & resolving service issues. You will also generate and review reports to enhance quality of service. Special projects will be available as business dictates.

TDIS is looking for employees who are willing to learn and grow with the company.

The successful candidate will have the following Skills/Qualifications:

- Transportation, Logistics, Supply Management, or Operations experience a plus, but we are willing to train, knowledge of over-the-road dispatch and load planning.
- Knowledge of freight operations a plus.
- Good Organizational skills along with an attention to detail a must.
- Proper telephone etiquette & computer skills a must (MS Office with an emphasis on Excel and web based systems).
- Be able to independently access and respond to problem situations in an effective and timely manner.
- Possess excellent written and verbal communication skills.
- Ability to effectively interface with Customers and Vendors.

Excellent Benefits include:

- Competitive Salary
 - Annual Bonus Plan & Profit Share
 - Excellent Medical, Dental & Vision Coverage
 - Prescription Plan
 - Paid Vacation, Sick Time & Holidays
 - Tuition Assistance
 - 401k Plan
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